



# Innovative Services

The Innovative Services Department oversees and provides Self-Directed Services, which includes all of the services under Self-Directed, such as Fiscal Intermediary and Broker. Our team also provides Individualized Support and Services (ISS) and Housing Services, which includes Housing Navigation. Additionally, our department facilitates the Guardianship committee and supports those that The Arc New York is Guardian for.



**1** Director of Innovative Services  
585-593-5700 x 543  
judy.peck@thearcas.org

Contact Judy for ISS & housing, including referrals to these programs, as well as Housing Navigation or with any specific questions or concerns relating to the Innovative Services Department, including Self-Directed Services.

**2** Associate Director of Self-Directed Services  
607-622-1913  
jonathan.stromsness@thearcas.org

Contact Jonathan for Self-Directed Services, including referrals.

**3** Broker Supervisor  
607-622-1939  
darla.naples@thearcas.org

Contact Darla regarding Broker Services, Guardianship, and Housing Navigation.

**4** Program Coordinator of Innovative Services  
585-593-5700 x 545  
angie.dieter@thearcas.org

Contact Angie in regards to the Self-Directed software (Mains'l), hiring practices, general questions, and those that she provides support to through Self-Directed Services.

**5** Fiscal Intermediary Coordinator  
607-622-1928  
becky.wheaton@thearcas.org

Contact Becky for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.

**6** Support Broker  
607-622-1931  
adam.defabrizio@thearcas.org

Contact Adam for Broker Services for those that he provides support to.

**7** Support Broker  
585-593-5700 x 531  
clarrissa.simons@thearcas.org

Contact Chloe for Broker Services for those that she provides support to.