



Innovative Services

The Innovative Services Department oversees and provides Self-Directed Services, including FI and Broker. The Department also provides Traditional Housing. For assistance after hours or on weekends, please contact the SDS On-Call number: 585-808-6023.



Corinna McKnight

Deputy Executive Director for Administrative Services
585-548-6598
corinna.mcknight@thearcas.org

Corinna works closely with the Director of Innovative Services and the FI Supervisors to provide oversight of the Self-Direction Program and to ensure high standards of customer service throughout the program.



Jonathan Stromsness

Director of Innovative Services
607-622-1913
jonathan.stromsness@thearcas.org

Contact Jonathan for any issues, questions, or concerns with the Innovative Services Department, including Self-Direction Services, referrals, Broker Services, Housing, and those that he provides support to through Self-Directed Services.



Angie Dieter

FI Supervisor
585-808-6428
angie.dieter@thearcas.org

Contact Angie for general Fiscal Intermediary questions, any questions or concerns with FI Coordinators that she supervises, and those that she provides support to through Self-Directed Services.



Becky Wheaton

FI Supervisor
585-808-7859
becky.wheaton@thearcas.org

Contact Becky for general Fiscal Intermediary questions, any questions or concerns with FI Coordinators that she supervises, and those that she provides support to through Self-Directed Services.



Jess Stack

FI Admin. Assistant / FI Coordinator
585-808-7962
jessica.stack@thearcas.org

Contact Jess for general inquiries or if you are unable to get in touch with your Fiscal Intermediary Coordinator and those that she provides support to through Self-Directed Services.



Brittany Babb

FI Coordinator
585-808-7709
brittany.babb@thearcas.org

Contact Brittany for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Kirstea Stilson

FI Coordinator / Agency Broker
585-808-7854
kirstea.stilson@thearcas.org

Contact Kirstea for general Fiscal Intermediary questions, broker questions, and those that she provides support to through Self-Directed Services.



Kali Calhoun-Mullen

FI Coordinator / Housing Coordinator
585-808-7701
kali.calhoun-mullen@thearcas.org

Contact Kali for general Fiscal Intermediary questions, housing navigation and those that she provides support to through Self Directed Services.



Linsey Wood

FI Coordinator
585-808-7809
linsey.wood@thearcas.org

Contact Linsey for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Abigail Harrison

Billing Specialist
585-250-7166
abigail.harrison@thearcas.org

Abby oversees all Billing aspects of the Services provided by Innovative Services.



AnnMarie Johnson

FI Coordinator / Agency Broker
585-808-6733
annmarie.johnson@thearcas.org

Contact AnnMarie for general Fiscal Intermediary questions, Broker Questions, and those that she provides support to through Self-Directed services.



Lorianna Niemirow-Quackenbush

FI Coordinator
585-808-6741
lorianna.niemirow-quackenbush@thearcas.org

Contact Lorianna for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Nancy Shope

FI Coordinator
585-808-7956
nancy.shope@thearcas.org

Contact Nancy for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Brooke Doxey

FI Coordinator
585-808-7471
brooke.doxey@thearcas.org

Contact Brooke for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.