



Innovative Services

The Innovative Services Department oversees and provides Self-Directed Services, which includes all of the services under Self-Directed, such as Fiscal Intermediary and Broker. Our team also provides Individualized Support and Services (ISS) and Housing Services, which includes Housing Navigation. Additionally, our department facilitates the Guardianship committee and supports those that The Arc New York is Guardian for. For assistance after-hours and weekends, please call 585-808-6023.



Judy Peck

Director of Innovative Services
585-577-3435
judy.peck@thearcas.org

Contact Judy for ISS & housing, including referrals to these programs, as well as Housing Navigation or with any specific questions or concerns relating to the Innovative Services Department, including Self-Directed Services.



Jonathan Stromsness

Associate Director of Self-Directed Services / Agency Broker
607-622-1913
jonathan.stromsness@thearcas.org

Contact Jonathan for Self-Directed Services, including referrals, broker questions, and support broker.



Angie Dieter

Senior FI Coordinator
585-577-3438
angie.dieter@thearcas.org

Contact Angie in regards to the Self-Directed software, hiring practices, general questions, and those that she provides support to through Self-Directed Services.



Becky Wheaton

FI Coordinator / Guardianship Coordinator
607-622-1928
becky.wheaton@thearcas.org

Contact Becky for general Fiscal Intermediary questions, Guardianship Committee, and those that she provides support to through Self-Directed Services and Guardianship.



Sarah Mulhollen

FI Coordinator
607-622-1944
sarah.mulhollen@thearcas.org

Contact Sarah for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Brittany Babb

FI Coordinator
585-628-3466
brittany.babb@thearcas.org

Contact Brittany for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Kirstea Stilson

FI Coordinator / Agency Broker
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Contact Kirstea for general Fiscal Intermediary questions, broker questions, and those that she provides support to through Self-Directed Services.



Kali Calhoun-Mullen

FI Coordinator / Housing Coordinator
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Contact Kali for general Fiscal Intermediary questions, housing navigation and those that she provides support to through Self-Directed Services.



Linsey Wood

FI Coordinator
585-902-964
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Contact Linsey for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Jess Stack

FI Admin. Assistant / FI Coordinator
585-708-7478
jessica.stack@thearcas.org

Contact Jess for general inquiries or if you are unable to get in touch with your Fiscal Intermediary Coordinator and those that she provides support to through Self-Directed Services.



Lorianna Niemirow-Quackenbush

FI Coordinator
585-337-9241
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Contact Lorianna for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Nancy Shope

FI Coordinator
607-622-1946
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Contact Nancy for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.



Brooke Doxey

FI Coordinator
585-628-4520
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Contact Brooke for general Fiscal Intermediary questions and those that she provides support to through Self-Directed Services.