

[Life Plan Meeting invites](#)**All Vocational Services:**

Amanda Spinelli, Vocational Support Specialist - Allegany	585-593-5700, ext. 239	amanda.spinelli@thearcas.org
Deb O'Brien, Vocational Support Specialist - Steuben	607-324-0771, ext. 4201	Debra.Obrien@thearcas.org
Daniel Shutt, Associate Director of Vocational Services	585-593-3005, ext. 223	Daniel.Shutt@thearcas.org
Melissa Spinelli, RISE Program Manager - RISE Only	585-808-9283	Melissa.Spinelli@thearcas.org
Amber Parker, Director of Vocational Services	585-808-2856	Amber.Parker@thearcas.org
Single Point of Contact (SPOC)		spoc@thearcas.org
Amy Spencer as back up to SPOC	607-776-4146, ext. 2149	amy.spencer@thearcas.org

Residential Services: (IRA's, Family Care, S Apartments and Community Hab R):

Megan Shaffer, Associate Director	607-776-4146, ext. 2121	Megan.Shaffer@thearcas.org
Julie Bridge, Planning Specialist	585-593-5700, ext. 547	Julie.Bridge@thearcas.org
Heather Hunt, Senior Planning Specialist	585-593-5700, ext. 566	Heather.Hunt@thearcas.org
Jennifer Vang, Planning Specialist	607-776-4146, ext. 2128	Jennifer.Vang@thearcas.org
Nancy Shope, Planning Specialist	607-776-4146, ext. 2276	nancy.shope@thearcas.org
Ashley John, Planning Specialist	607-622-1849	ashley.john@thearcas.org
Single Point of Contact (SPOC)		spoc@thearcas.org
Amy Spencer as back up to SPOC	607-776-4146, ext. 2149	amy.spencer@thearcas.org

Behavior Supports:

Erin Baldwin, Behavior Intervention Specialist	585-593-5700, ext. 522	Erin.Baldwin@thearcas.org
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Becky Bridge, Behavior Intervention Specialist 1	607-776-4146. ext. 2284	Rebecca.Bridge@thearcas.org
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Nursing:

Loretta (Lorie) Mastandrea, Director of Nursing	585-610-9682	loretta.mastandrea@thearcas.org
Cortney Shull, RN Supervisor	607-382-8122	cortney.shull@thearcas.org

Community Supports Services: (FSS contracts, DH, CH, Respite)

Megan Shaffer, Associate Director	607-776-4146, ext 2121	Megan.Shaffer@thearcas.org
Jennifer Vang, Planning Specialist	607-776-4146, ext. 2128	Jennifer.Vang@thearcas.org
Nancy Shope, Planning Specialist	607-776-4146, ext. 2276	nancy.shope@thearcas.org
Ashley John, Planning Specialist	607-622-1849	ashley.john@thearcas.org
Julie Bridge, Planning Specialist	585-593-5700, ext. 547	Julie.Bridge@thearcas.org
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Single Point of Contact (SPOC)		spoc@thearcas.org
Amy Spencer as back up to SPOC	607-776-4146, ext. 2149	amy.spencer@thearcas.org

Self-Directed Services:

Assigned broker and FI: Western: Judy Peck, Director of Innovative Supports	585-577-3435	judy.peck@thearcas.org
Assigned broker and FI: Finger Lakes: Jonathan Stromsness, Associate Director of Community Supports	607-622-1913	jonathan.stromsness@thearcas.org
Single Point of Contact		spoc@thearcas.org
Amy Spencer as back up to SPOC	607-776-4146, ext. 2149	amy.spencer@thearcas.org

Life Plans and Acknowledgements: Single Point of Contact: spoc@thearcas.org Amy Spencer is SPOC back up: amy.spencer@thearcas.org

Referrals:

- **Vocational Services:** Amber Parker, Director of Vocational Services, 585-808-2856, Amber.Parker@thearcas.org
- **Community Supports Services:** Megan Shaffer, Associate Director of Community Supports 607-776-4146, ext. 2121, Megan.Shaffer@thearcas.org
 - Exceptions:
 - Family Reimbursement: Cherokee Shattuck 607.622.1888 Cherokee.Shattuck@thearcas.org
 - Crisis: Crystal Buckley, (607) 622-1889, crystal.buckley@thearcas.org
- **Self-Directed Services:** For FI and Broker:
 - **Western:** Judy Peck, Director of Innovative Services, 585-593-5700, ext. 543, Judy.Peck@thearcas.org
 - **Finger Lakes:** Jonathan Stromsness, Associate Director of Self-Director, 607-622-1913, jonathan.stromsness@thearcas.org